



EUROPEAN OPERATIONS FACT SHEET

ESTABLISHED:

- United Kingdom Operations – 1994
- German Operations – 1997
- Irish Operations – 1998

LOCAL HEADQUARTERS:

- European HQ – London
- UK HQ – London
- Germany HQ – Frankfurt
- Ireland HQ – Dublin

EXECUTIVES:

- Andrew C. Taylor, Chairman and CEO
- Donald L. Ross, Vice Chairman
- Pamela Nicholson, President and COO
- Jim Burrell, Senior Vice President European Operations
- Mike Nigro, Senior Vice President UK Operations
- Jack Cope, Corporate Vice President German Ops
- George O'Connor, Vice President and General Manager of Ireland

PRIMARY ACTIVITIES:

Specializes in:

- Renting vehicles to customers who need a car because of an accident, mechanical repair, or theft
- Corporate rentals to companies with short- and long-term rental needs
- Fleet rentals to companies with a fleet of vehicles that may have temporary transportation needs
- Courtesy car rentals to automotive dealers and body shops
- Renting vehicles to customers who want to take a short business or leisure trip or who want a different car for a special occasion

OPERATIONS:

- More than 340 branches in UK, including Heathrow and Gatwick airports
- More than 150 branches in Germany
- More than 25 branches in Ireland
- More than 4,000 European employees, with more than 60,000 rental vehicles in fleet

AWARDS:

- The Times Top 50 Places "Where Women Want to Work" 2006, 2007, 2008, 2009 & 2010
- *Fleet News* Short Term Rental Company of the Year 2010
- *BusinessCar* Best Daily Car Rental Company 2008, 2009 & 2010
- Best Daily Rental Company 2008, 2009 & 2010 (Institute of Transport Management)
- Best Work Experience Provider for Large Organizations 2010 (National Council of Work Experience)
- Award for Outstanding Contribution to Developing Employability & Skills in the Curriculum 2010 (Association of Graduate Careers Advisory Services)
- "50 Best Places to Work for in Ireland" 2005, 2006 & 2008 (Great Place to Work Institute and Discovery Research)
- Green Fleet Car Rental Company of the Year 2008
- Corporate Research Foundation: Britain's Top Employer 2008
- Minority Supplier Development UK: Corporation of the Year 2008
- Service Provider of the Year 2006 (British Insurance Awards)
- O2 Ability Award 2006 (Ireland)