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Enterprise Rent-A-Car Announces Plan in Response to Hurricane Katrina

ST. LOUIS, MO (Sept. 2, 2005) – Enterprise Rent-A-Car today announced that it has initiated a plan to assist employees, customers, emergency personnel and others dealing with the catastrophic aftermath of Hurricane Katrina.

"The destruction caused by Hurricane Katrina is simply unprecedented," said Andy Taylor, Chairman and CEO of Enterprise Rent-A-Car. "We are committed to help the many Enterprise employees who are being affected by this disaster, as well as the overall relief effort being mounted to stabilize and rebuild the areas damaged by the storm."

Enterprise, the largest rental car company in North America, estimates that 20 to 30 of its 70 branches in the New Orleans area, and seven additional locations in other Gulf Coast regions, have been destroyed or severely damaged by the hurricane.

Enterprise's efforts include:

- Charitable Contribution: On Aug. 31, the company donated \$1 million to the American Red Cross through the Enterprise Rent-A-Car Foundation in support of the massive relief efforts already under way.
- Employee Assistance: Enterprise has committed to maintain pay and benefits for employees whose branch offices were damaged or destroyed in the storm, or whose personal situations, such as the loss of a home, are preventing them from returning to work. A toll-free number as well as a special Web site have been set up to help employees keep in touch and receive updated information. Enterprise employees in nearby locations and cities also have opened their homes to co-workers and their families who are in need of shelter.
- Transportation: Enterprise has begun shipping thousands of rental cars to nearby branch offices that are still in operation to help address the transportation needs of stranded residents and travelers, FEMA (Federal Emergency Management Agency) emergency

personnel and insurance company catastrophe teams. The company also is waiving one-way drop fees on rental transactions affected by this disaster.

“This is a tragedy of historic proportions,” Andy Taylor said. “We will continue to do everything we can do as a company and as individuals to help. I particularly want to thank those employees who have worked tirelessly to help others around them while facing their own personal issues caused by this storm. They are all going to face a tough road ahead as they work extended hours under difficult work conditions to meet the needs of our customers and our nation.”

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